

Where authenticity
meets excellence



Mitsubishi Body & Paint Services

Body Repair | Frame Correction | Paint & Refinishing | Windscreen Replacement



HOW TO HANDLE AN ACCIDENT

Owning a Mitsubishi means being part of a family that prioritises your safety and peace of mind. While we hope you never experience an accident, it's essential to be prepared and know exactly what to do if the unexpected happens.



For Accident Support, Please Call:

Hotline: 1-800-88-2166 (24 Hour)



For Inquiries or to Schedule a Repair, Please Contact:

Mitsubishi Authorised Body & Paint Dealer

*Locate your nearest dealer on the **Authorised Dealer Section** of this brochure.

A Step-by-Step GUIDE



Stay Calm.

First, ensure you and any passengers are unhurt and safe. Keep calm to assess the situation effectively.



IMPORTANT



Activate Hazard Lights & Pull Over.

If possible, move your vehicle to the side of the road to avoid obstructing traffic. Turn on your hazard lights to signal other drivers.



Document the Incident.

Take photos of any damage and note the vehicle number of the other party involved.



IMPORTANT



Decline Unauthorised Help & Don't Sign Any Documents.

Do not accept assistance from unauthorised parties, and avoid signing any documents on the scene, as this could commit you to using a non-authorised workshop.



Contact MA24 Assist / Authorised Body & Paint Centre.

Call 1800-88-2166 for immediate roadside assistance or towing services. Ensure the tow truck delivers your vehicle to a repair shop listed as an authorised Mitsubishi dealer.



File a Police Report Within 24 Hours.

Report the incident to the police, after which your vehicle will be towed to an authorised Mitsubishi Body & Paint Centre.



Initiate Insurance Claim Process.

Submit the necessary documents. The workshop will provide an estimated repair cost for submission to your insurance company.



Authorise Repairs / Sign Discharge Document.

Once your insurance claim is approved, repair work will commence, and your vehicle will soon be restored to its optimal condition.

RESTORATION EXPERTS

AT YOUR SERVICE



Body Repair



Frame
Correction



Painting &
Refinishing



Windscreen
Replacement

OUR SERVICES



Body Repair



Our body repair specialists expertly restore your vehicle's exterior to its original form. Whether it's a small dent or major damage, we meticulously assess and repair every panel to meet the highest standards. Your vehicle will look as good as it did before the accident.

Situations Where Your Vehicle May Require **Body Repair**



After a collision or accident causing dents, scratches, or panel damage



Damage from parking lot mishaps, such as door dings

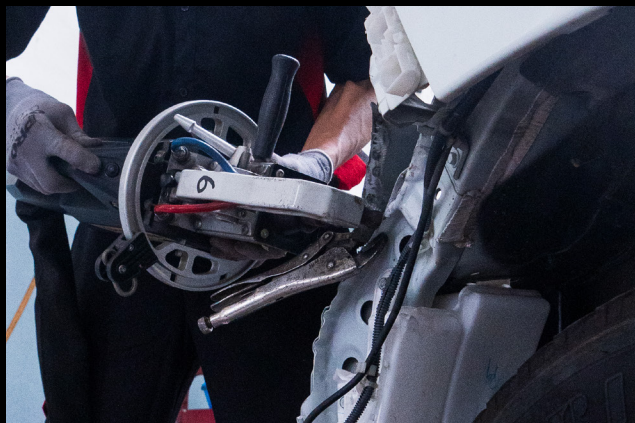


Rust or corrosion repairs

OUR SERVICES



Frame Correction



Your vehicle's frame may become misaligned after an accident. With our expert techniques and skills, we accurately measure and effectively correct any frame damage, restoring your car's structural integrity for optimal safety.

Situations Where Your Vehicle May Require **Frame Correction**



Major accident resulting in
frame misalignment



Frame distortion from
impact or collision

OUR SERVICES



Painting & Refinishing



With cutting-edge spray booths and highly trained paint technicians, we provide flawless color matching and refinishing. Our high-quality paint application restores your vehicle's shine, making it look as fresh as new.

Situations Where Your Vehicle May Require **Painting & Refinishing**



Faded, peeling, or cracked paint



Repainting after accident-related bodywork



Refreshed look

OUR SERVICES

Windscreen Replacement



A damaged windscreen can compromise your safety and visibility. We offer professional windscreen replacement services, ensuring that your new glass is installed securely and precisely. We use only genuine, high-quality materials to restore your vehicle's safety and functionality.

Situations Where Your Vehicle May Require **Windscreen Replacement**



Compromised visibility
due to scratches or
clouding



Cracks, chips, or spider
web cracks in the
windshield



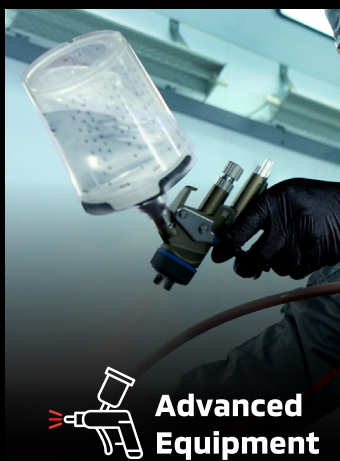
Damage from flying
debris or stones



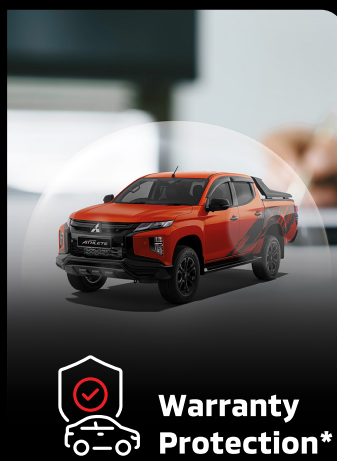
WHY CHOOSE MITSUBISHI BODY & PAINT?



**Highly-Trained
Specialists**



**Advanced
Equipment**



**Warranty
Protection***



**Compatible
Parts**

1

**year paint
quality warranty**

MITSUBISHI MOTORS MALAYSIA
**APPROVED
PAINT MATERIAL**

6

**months
warranty for**

MITSUBISHI MOTORS
GENUINE PARTS

*or 10,000 km



STATE-OF-THE-ART
FACILITIES
For Guaranteed Satisfaction

At the Mitsubishi Body & Paint Centre, our advanced facilities ensure your vehicle receives expert care from start to finish, for guaranteed satisfaction.

RESTORING EXCELLENCE

OVERVIEW OF THE REPAIR PROCESS

01 Estimation



We begin with an estimate using advanced tools to provide a clear and reliable quote.

02 Dis. / Assemble Area



In our disassemble and assemble area, technicians precisely handle each component for repair and reassembly.

03 Frame Correction



We use advanced tools to restore your vehicle's frame to its original specs for safety and performance.

06 Preparation



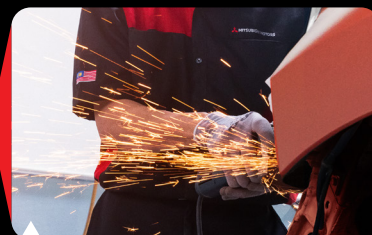
In the preparation phase, the vehicle is masked and primed for a seamless, professional paint application.

05 Surface Foaming



A crucial step where surface foaming removes contaminants, preparing the vehicle for a high-quality repair.

04 Body Repair



Body technician use specialised tools to restore your vehicle's body and repair damage.

07 Spray & Paint



Our spray booths will carefully ensure the coat matches the color of your Mitsubishi's original shade.

08 Polishing




Precision polishing adds the final shine, ensuring your vehicle looks as good as it did in its original condition.

09 Final Inspection



Each vehicle undergoes a thorough final inspection before being sent back to customers.



THE POWER OF **GENUINE PARTS**

At Mitsubishi Body & Paint, we use only genuine Mitsubishi parts for optimal performance. Trust in the safety, durability, and reliability of your vehicle, now and in the future.

6 months
warranty for
MITSUBISHI MOTORS
GENUINE PARTS
*or 10,000 km



For Accident Support**, Please Call:

Hotline: 1-800-88-2166 (24 Hour)



For Inquiries or to Schedule a Repair, Please Contact:

Mitsubishi Authorised Body & Paint Dealer

**Accident Support: Contact us immediately after an accident to guarantee the best repair solutions for your vehicle.
Authorised Tow Trucks: Be on the lookout for our official tow trucks, identified by the Mitsubishi sticker.

BECOME A MEMBER

of Mitsubishi Assist 24HRS
for MORE exclusive perks!



VEHICLE PROTECTION

Services that members of the Mitsubishi Assist 24HRS program get to enjoy.



Speedy Claim Approval

Pre-approved claims are available for repairs carried out at Mitsubishi Authorised Body and Paint Centers. Please refer to the dealer for more information.



Agreed Value Up To 12 Years

100% pay-out on the recommend sum insured in the event that your vehicle is stolen or severely damaged and beyond economical repair due to an accident. To avoid claims below value, please seek the advice of our Service Advisors.



No Betterment Contribution

For car more than 5 years, one is not required to pay for the new Mitsubishi Genuine Parts (replacement of accidentally damaged parts) if repairs are made at Mitsubishi Authorised Body & Paint Centers. Please refer to the dealer for more information.



No Excess Up To 10 Years

For cars up to 10 years old, you do not need to pay for the accident repair cost of your damaged vehicle. Compulsory Excess Fee is only required in situations outlined by PIAM Motor Tariff as below:

- A person with a provisional or probationary.
- A person below 21 years of age.
- A person who is not a named driver.



For Inquiries or to Schedule a Repair, Please Contact:

Mitsubishi Authorised Body & Paint Dealer

*Locate your nearest dealer on the **Authorised Dealer Section** of this brochure.

AUTHORISED DEALER (Body & Paint)

LOCATE YOUR NEAREST DEALER*



Accident Repair Facilities



Central Region

Kuala Lumpur

EON Auto Mart Sdn Bhd (Jalan Ampang)

Lot 834, Section 88A, Damai Portal, Jalan Ampang, 50450 Kuala Lumpur.

Monday to Saturday : 8.30 am - 5.30 pm | Sunday & Public Holiday : Closed

Office Contact : **03-2181 6442** Emergency : **012-225 4654**



Evatrend Sdn Bhd (Setapak)

Lot 5242, Jalan Genting Klang, Setapak, 53000 Kuala Lumpur.

Monday to Saturday : 8.30 am - 6.00 pm | Sunday & Public Holiday: Closed

Office Contact : **03-4285 6222** Emergency : **012-497 6643**



Sing Kwong Jidosha Sdn Bhd (Chan Sow Lin)

No.7, Jalan 4, Off Jalan Chan Sow Lin, 55200 Kuala Lumpur.

Monday to Saturday : 9.00 am - 5.30 pm | Sunday & Public Holiday : Closed

Office Contact : **03-9226 2933** Emergency : **019-238 4660**



Selangor

EON Auto Mart Sdn Bhd (Glenmarie)

No. 11, Jalan Perintis U 1/52, Bistari II, Temasya Industrial Park, Hicom Glenmarie, Seksyen U1, 40150 Shah Alam, Selangor.

Monday to Friday : 8.00 am - 5.00 pm | Saturday 8.00 am - 12.00 pm | Sunday & Public Holiday : Closed

Office Contact : **03-6140 6249** Emergency : **016-329 8145**



Ingress Motors Centre Sdn Bhd (Bangi)

No 11A, Jalan P/7, Seksyen 13, Kawasan Perindustrian Bangi, 43650 Bandar Baru Bangi, Selangor.

Monday to Friday : 8.00 am - 5.00 pm | Saturday : 8.00 am - 12.30 pm | Sunday & Public Holiday - Closed

Office Contact : **03-8928 9840** Emergency : **016-802 2149**



Millennium Autohaus Sdn Bhd (Kota Damansara)

No.2A-E, Jalan Teknologi 3/1, Pusat Teknologi Sunsuria, Kota Damansara, 47810 Petaling Jaya, Selangor.

Monday to Saturday : 9.00 am - 6.00 pm | Sunday & Public Holiday : Closed

Office Contact : **03-6241 2262** Emergency : **017-682 4119**



MN Wheels Sdn Bhd (Bukit Raja)

No. 2, Jalan Sungai Beting 2, Off Jalan Sungai Putus, 42100 Klang.

Monday to Saturday : 8.30 am to 5.00 pm | Sunday & Public Holiday : Closed

Office Contact : **03-3291 9848** Emergency : **0113-932 5567**



Target Orion Star Sdn Bhd (Balakong)

Lot 483, Block B-1, Jalan Balakong, Batu 11, 43200 Cheras, Selangor.

Monday to Saturday : 9.00 am - 5.30 pm | Sunday & Public Holiday : Closed | Office Contact : **03-9082 8398**



Target Orion Star Sdn Bhd (Klang)

No 12, Jalan Persiaran Raja Muda Musa, 41100 Klang, Selangor.

Monday to Saturday : 9.00 am - 6.00 pm | Sunday & Public Holiday : Closed

Office Contact : **03-3358 9363** Emergency : **019-273 3366** / **013-661 3366**



Lofty Ambition Sdn Bhd (Rawang)

5G, 7G, 9G, Jalan Millenium, Pusat Perniagaan Rawang Millenium, 48000 Rawang, Selangor.

Monday to Friday : 9.00 am - 5.30 pm | Sunday & Public Holiday : Closed

Office Contact : **03-6091 0496** Emergency : **011-2650 7208**



*Subject to change.



Body Repair



Frame Correction



Painting & Refinishing



Windscreen Replacement

Scan to Find Your Nearest
Mitsubishi Body & Paint Centre





Northern Region

Perak

Lofty Ambition Sdn Bhd (Ipoh)

No 81, Jalan Kuala Kangsar, 30010 Ipoh, Perak.

Monday to Saturday: 8.30 am - 5.00 pm | Sunday & Public Holiday : Closed

Office Contact : **05-529 3989** Emergency : **012-550 3836**



Kedah

JM Auto Gallery Sdn Bhd (Alor Star)

Lot 10201, Susuran Kerabung, Off Persiaran Bandar Baru Mergong, 05150 Alor Setar, Kedah.

Monday to Saturday : 9.00 am - 5.30 pm | Sunday & Public Holiday : Closed

Office Contact : **04-732 5151**



Pulau Pinang

EON Auto Mart Sdn Bhd (Bayan Lepas)

No 198, Jalan Sultan Azlan Shah, Sungai Tiram, 11900, Bayan Lepas, Pulau Pinang.

Monday to Friday : 8.30 am - 6.30 pm | Saturday : 8.30 am - 1.00 pm | Sunday & Public Holiday : Closed

Office Contact : **04-642 1988** Emergency : **012-295 0940**



JM Auto Gallery Sdn Bhd (Butterworth)

No 2186, Jalan Kampung Gajah, 12200 Butterworth, Pulau Pinang.

Monday to Friday : 8.30 am - 5.30 pm | Saturday : 8.30 am - 2.30 pm | Sunday & Public Holiday : Closed

Office Contact : **019-475 1333** Emergency : **019-476 5333** **24hr**



Southern Region

Melaka

Sing Kwung Jidosha Sdn Bhd (Melaka)

Lot 4432, Jalan TTC 6, Kawasan Perindustrian Cheng, 75250 Melaka.

Monday to Saturday : 9.00 am - 6.00 pm | Sunday & Public Holiday : Closed

Office Contact : **06-335 8255** Emergency : **0111-097 1858**



Negeri Sembilan

Premium Century Sdn Bhd (Seremban 2)

Lot 4940, Jalan Haruan 1, Oakland Industrial Park, 70300 Seremban, Negeri Sembilan.

Monday to Saturday : 9.00 am - 5.30 pm | Sunday & Public Holiday : Closed

Office Contact : **06-767 2014 / 06-767 2015** Emergency : **0111-633 8703**



Johor

EON Auto Mart Sdn Bhd (Johor Bharu)

No 197-A, Jalan Skudai Kiri, Batu 4 1/2, Tampoi, 81200 Johor Bahru, Johor.

Monday to Friday : 8.30 am - 6.30 pm | Saturday : 8.30 am - 1.00 pm | Sunday & Public Holiday : Closed

Office Contact : **07-237 2999** Emergency : **014-913 0598**



MM Supreme Sdn Bhd (Batu Pahat)

No.9, Jalan Mohd Salleh 83000 Batu Pahat, Johor.

Monday to Friday : 8.30 am - 5.30 pm | Saturday : 8.30 am - 1.00 pm | Sunday & Public Holiday : Closed

Office Contact : **07-434 0552** Emergency : **1-700-81-0030** **24hr**



MM Supreme Sdn Bhd (Johor Bharu)

4C, PLO 136, Jalan Angkasa Mas 2, Kawasan Perindustrian Tebrau 2, 81100 Johor Bahru, Johor.

Monday to Friday : 8.30 am - 5.30 pm | Saturday : 8.30 am - 1.00 pm | Sunday & Public Holiday : Closed

Office Contact : **07-355 3535** Emergency : **1-700-81-0030** **24hr**





Eastern Region

Pahang

Auto Raya Timur Sdn Bhd (Temerloh)

No. 10, Jalan Industri 1, Taman Perindustrian Temerloh, 28400 Mentakab.

Monday to Friday : 8.30 am - 5.30 pm | Saturday : 8.30 am - 1.00 pm | Sunday & Public Holiday : Closed

Office Contact : **09-278 3838** Emergency : **016-303 0000** **24hr**



Okuan Motor Sdn Bhd (Kuantan)

Lot 2014, Jalan Beserah 25300 Kuantan, Pahang.

Monday to Friday : 9.00 am - 5.30 pm | Saturday : 9.00 am - 5.00 pm | Sunday & Public Holiday : Closed

Office Contact : **09-560 0770** Emergency : **019-965 2317** **24hr**



Kelantan

RIF Auto Sdn Bhd (Kota Bharu)

Lot 1247A, Jalan Kuala Krai, Wakaf Che Yeh, 15150 Kota Bharu, Kelantan.

Saturday to Thursday : 8.30 am - 5.00 pm | Friday & Public Holiday : Closed

Office Contact : **09-743 5500** Emergency : **016-980 4071**



Terengganu

Lajina Motors Sdn Bhd (Kuala Terengganu)

Lot 22049, Banggol Beruas Mukim Kuala Nerus, 21300 Kuala Terengganu, Terengganu.

Saturday to Thursday : 8.15 am to 4.45 pm | Friday & Public Holiday : Closed

Office Contact : **09-622 3111** Emergency : **013-638 5009** **24hr**



East Malaysia

Sabah

EON Auto Mart Sdn Bhd (Kota Kinabalu)

Mile 5 1/2, Jalan Tuaran, Inanam, 88400 Kota Kinabalu, Sabah.

Monday to Friday : 8.30 am - 5.30 pm | Saturday : 8.30 am - 1.00 pm | Sunday & Public Holiday : Closed

Office Contact : **088-420 075 / 088-420 076** Emergency : **014-679 3975** **24hr**



Sarawak

Auto Pacifica Sdn Bhd (Bintulu)

Lot 4463 to 4470 (Ground Floor), Pier 99-3 Storey Shophouse, Subdivision of lot 4474, 97000 Bintulu, Sarawak.

Monday - Friday: 8.00 am - 5.00 pm | Saturday: 8:00am - 12:00 pm | Sunday & Public Holiday: Closed

Office Contact : **012-629 3099** Emergency : **0112-500 6663** **24hr**



Auto Pacifica Sdn Bhd (Kota Samarahan)

Lot 4168, Block 24, Jalan Datuk Mohd Musa, 94300 Kota Samarahan, Sarawak.

Monday - Friday: 8.00 am - 5.00 pm | Saturday: 8:00 am - 12:00 pm | Sunday & Public Holiday: Closed

Office Contact : **012-826 3099** Emergency : **0112-500 6663** **24hr**



Auto Pacifica Sdn Bhd (Miri)

Lot 1590 - 1591, Block 17, KBLD, Eastwood Valley Industrial Park 1, Jalan Miri By-Pass, 98000 Miri, Sarawak.

Monday - Friday: 8.00 am - 5.00 pm | Saturday: 8:00 am - 12:00 pm | Sunday & Public Holiday: Closed

Office Contact : **017-893 3099** Emergency : **0112-500 6663** **24hr**



Jimisar Autotrade Sdn Bhd (Kuching)

Lot 5364, Block 16, Kuching Central Land District (KCLD), Jalan Sherip Masahor, 93350 Kuching, Sarawak.

Monday to Friday : 8.00 am - 5.00 pm | Saturday : 8.00 am - 12.30 pm | Sunday & Public Holiday : Closed

Office Contact : **082-457 810** Emergency : **012-885 5986**



AUTHORISED DEALER (Windscreen)

LOCATE YOUR NEAREST DEALER*

Windscreen Replacement Facilities

Central Region

Kuala Lumpur

Evatrend Sdn Bhd (Cheras)

No 70, Jalan Midah 1, Taman Midah, 56000 Cheras, Kuala Lumpur.

Monday to Saturday : 8.00 am – 5.00 pm | Sunday & Public Holiday : Closed

Office Contact : **016-206 6648**

Selangor

MN Wheels Sdn Bhd (Kuala Selangor)

No. 5, Jalan Seri Temenggung 3, Taman Temenggung, 45000 Kuala Selangor, Selangor.

Monday to Saturday : 8.00 am – 5.00 pm | Sunday & Public Holiday : Closed

Office Contact : **03-3289 6991**

Southern Region

Johor

K.M. Lim Auto Sdn Bhd (Kluang)

No. 39, Jalan Tasik Indah 1/1, Taman Tasik Indah, 86000 Kluang, Johor.

Monday to Saturday : 9.00 am – 5.30 pm | Sunday & Public Holiday : Closed

Office Contact : **016-703 7737 / 016-703 8118**

Negeri Sembilan

Ban Lee Heng Motor (Nilai) Sdn Bhd (Nilai)

Lot 27447, Jalan BBN 5/1a, Bandar Nilai Utama, 71800 Nilai, Negeri Sembilan.

Monday to Saturday : 8.30 am – 5.30 pm | Sunday & Public Holiday : Closed

Office Contact : **06-791 3800 / 06-791 3700**

East Malaysia

Sabah

KSY Automobile Sdn Bhd (Keningau)

Lot No. 8, Lorong Borneo 1, Borneo Commercial Centre, 89000 Keningau, Sabah.

Monday to Saturday : 8.30 am – 5.30 pm | Sunday & Public Holiday : Closed

Office Contact : **087-333 022**

TBNC Motor Sdn Bhd (Sandakan)

Lot 3, Mile 7.5, Jalan Labuk, 90000 Sandakan, Sabah.

Monday to Saturday : 8.30 am – 5.30 pm | Sunday & Public Holiday : Closed

Office Contact : **089-668 080**

Sarawak

Jimisar Automotive Sdn Bhd (Bintulu)

Lot 641, Block 31, Kemana Land District, 97000 Bintulu, Sarawak.

Monday to Friday : 8.00 am – 5.00 pm | Saturday : 8.00 am – 12.30 pm | Sunday & Public Holiday : Closed

Office Contact : **086-344 080 / 086-344 070**

*Subject to change.





**MITSUBISHI
MOTORS**

Drive your Ambition

Accident Support Hotline (24/7): 1800 88 2166

For Inquiries or Repair Scheduling: Contact Your Nearest Mitsubishi Body & Paint Authorised Dealer

www.mitsubishi-motors.com.my | MitsubishiMotorsMalaysia