



Mitsubishi Motors Malaysia Sdn Bhd is the official distributor of Mitsubishi Motors vehicles in Malaysia. As one of Malaysia's leading automotive company, Mitsubishi Motors Malaysia is committed to produce and sell vehicles that are technologically advanced, high in quality, performance, safety and comfort.

We invite suitable talented individuals who are result-oriented, fast-paced, committed and can work as a team to join us as:

INTERNSHIP – CUSTOMER RELATIONS (based in Shah Alam)

We are looking for a motivated intern to join our Customer Relations team, where you will support customer relations operations through careline handling, complaint management, customer feedback monitoring and reporting activities.

Responsibilities:

- Careline handling support and customer case logging
- Customer follow-up coordination with dealers and internal departments
- Customer satisfaction monitoring and complaint tracking
- Compilation and consolidation of nationwide DCRE scorecard data
- Preparation of reports, analysis, and presentation materials
- Administrative support for Customer Relations operations

Qualifications:

- 6 months internship duration starting from June 2026 onwards.
- Friendly with good attitude and willing to learn.
- Good communication skills in English and Bahasa Malaysia
- Proficient in Microsoft Office such as Excel, Words, PowerPoint.
- Studying Degree in Business Administration/Business Management or Customer Service-related background or equivalent.

Interested applicants are invited to write-in, fax or email a detailed resume stating qualifications and experience, current and expected salary together with a recent passport-sized photograph to:

Human Capital Management Department
Mitsubishi Motors Malaysia Sdn. Bhd. (680028-M)
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