



Mitsubishi Motors Malaysia Sdn Bhd is the official distributor of Mitsubishi Motors vehicles in Malaysia. As one of Malaysia's leading automotive company, Mitsubishi Motors Malaysia is committed to produce and sell vehicles that are technologically advanced, high in quality, performance, safety and comfort.

We invite suitable talented individuals who are result-oriented, fast-paced and committed to join us as:

MANAGER - Warehouse and Distribution Section, Parts Department (based in Shah Alam)

The Manager, Warehouse & Distribution oversees 3PL warehouse operations and parts distribution performance to ensure service reliability, SLA compliance, and customer satisfaction. The role drives process efficiency, cost optimization, and continuous improvement through performance monitoring, technology adoption, and strong stakeholder management. This position is responsible for operational excellence, vendor management, and ensuring a compliance-focused culture across warehouse and distribution activities.

Key Responsibilities

- Manage and monitor 3PL warehouse and distribution operations to ensure service performance and SLA compliance.
- Drive on-time delivery, order fulfilment accuracy, and improvements in delivery lead time to enhance customer/dealer satisfaction.
- Review warehouse & distribution processes to optimize operating cost while meeting customer expectations.
- Prepare and present regular performance reports, identify gaps, and drive corrective actions.
- Benchmark against industry best practices and implement continuous improvement initiatives (process, productivity, quality).
- Leverage technology/tools (e.g., automation/RPA where relevant) to improve efficiency and resource utilization.
- Promote compliance culture: ensure team participation in compliance training and address non-compliance risks.
- Stakeholder management across internal teams and external partners (dealers/stockists, vendors, principals).

Requirements

- Minimum Bachelor's Degree.
- Minimum 5 years relevant experience in warehouse and distribution / logistics operations (experience in distributor/franchise environment is an advantage).
- Strong leadership, people management, and communication skills.
- Strong execution discipline (PDCA mindset), time management, and ability to drive improvements across operations.
- Comfortable managing vendor/partner performance, service KPIs, and operations reporting.

Human Capital Management Department

Mitsubishi Motors Malaysia Sdn. Bhd. (680028-M)
Level 6, Building A, Dataran PHB, Saujana Resort, Seksyen U2
40150 Shah Alam, Selangor Darul Ehsan
Tel: 03-7680 6688 | Fax: 03-7622 2238
Website: www.mitsubishi-motors.com.my
E-mail: hr@mitsubishi-motors.com.my



Interested applicants are invited to write-in, fax or email a detailed resume stating qualifications with a recent passport-sized photograph to:

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