



Mitsubishi Motors Malaysia Sdn Bhd is the official distributor of Mitsubishi Motors vehicles in Malaysia. As one of Malaysia's leading automotive company, Mitsubishi Motors Malaysia is committed to produce and sell vehicles that are technologically advanced, high in quality, performance, safety and comfort.

We invite suitable talented individuals who are result-oriented, fast-paced and committed to join us as:

MANAGER (CLOUD INFRASTRUCTURE) – IT & ADMIN DEPARTMENT (based in Shah Alam)

Purpose of this position is to manage cloud and infrastructure project & BAU to increase the stability, security, productivity and efficiency of IT. This position is also responsible for fostering continuous improvement to MMM IT environment and operational excellence in order to support business growth and embrace sustainable technology to allow IT innovation and development.

Responsibilities:

- To assist strong operational in running the Public Cloud Providers (Azure & AWS) and Microsoft/Office 365 across a portfolio of services.
- Strong troubleshooting and root cause analysis skills; ability to identify patterns and generate informed ideas.
- Hands on working across BAU and project workload supporting a variety of platforms.
- To lead and manage/assist incident/service request/problem raised & collaboration with other team/Vendor and work together to resolve issue.
- To proactively accept and drive change to accomplish positive collective outcomes.
- To lead and manage cloud infrastructure project and act as Technical Project Manager when require.
- To understand the standard of IT security concepts as they relate to production environments.
- To assist in compiling and producing reports on monthly issues to facilitate the enhancement of security and support management.
- To review & ensure Cybersecurity compliance (eg. Baseline hardening, patching, firmware upgrade, protection & etc).
- To review written processes and documentation (New & Existing).
- To review, maintain and monitor system reliability and performance.
- To perform gap analysis and impact assessment for project initiatives on cloud, servers, network & workstation.
- To recommend and execute ideas to improve processes base on lessons learnt performing assigned duties.
- To review and raise if any improvement/enhancement on the existing infrastructure & cloud services.

Human Capital Management Department

Mitsubishi Motors Malaysia Sdn. Bhd. (680028-M)
Level 6, Building A, Dataran PHB, Saujana Resort, Seksyen U2
40150 Shah Alam, Selangor Darul Ehsan
Tel: 03-7680 6688 | Fax: 03-7622 2238
Website: www.mitsubishi-motors.com.my
E-mail: hr@mitsubishi-motors.com.my



- Budget (OPEX & CAPEX) preparation (eg. Hardware, software, subscription, license, new initiative & etc).
- To transform and automate existing environment for better work efficiency.
- Dynamic and agile to situation of job scope.

Requirements:

- Minimum Diploma in Information Technology or any related discipline.
- Technical Certified certification from Information Technology related principle.
- At least 7 years of IT Infrastructure & 3 years of Cloud experience.
- Quickly learn new processes and technologies, and to adapt to changes in sequences and timelines.
- Possess good communication skills, strong multitasking skills and able to work effectively in collaboration with other members of a team or/and other professionals with minimal supervision.
- Ability and willingness to proactively accept and drive change to accomplish positive collective outcomes.
- Excellent in problem solving, planning & coordinating skills.
- Experience of managing cloud platform across PaaS, SaaS & IaaS for AWS/Azure.
- Operation System Installation, troubleshooting and configuration (Eg. Windows Server Setup, ADDS, IIS, RDS, ADFS & etc).
- Knowledge of Microsoft Active Directory (User Creation, GPO settings, DNS, DHCP, User Profiles & etc).
- Perfmon/PRTG- Operation System Performance Monitoring (CPU, Memory, Disk).
- Servers and Application Virtualization Concepts (VMware and Hyper-V).
- Basic Network troubleshoot Skills (IP Settings, Routing, VLAN and Network Package Capture).
- Knowledge of Network Concepts (External DNS, DHCP, Routing, IP, Load balancing, VLAN, Firewall).
- Knowledge of ITIL (Service Request, Incident Management, Change Request process).
- Experience with Windows patching procedures (WSUS or others).
- Knowledge of Antivirus Microsoft Defender & Trend Micro.
- Knowledge of cloud platform technology - AWS, Azure, Microsoft/Office 365 & etc.
- Certification such as MCSE, AWS, Azure, M365/O365, ITIL, PRINCE II is a plus.

Interested applicants are invited to write-in, fax or email a detailed resume stating qualifications with a recent passport-sized photograph to:

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