



Mitsubishi Motors Malaysia (MMM) is the official distributor of Mitsubishi vehicles in Malaysia. Our Global Tagline is "Drive your Ambition"- a powerful statement of our on-going commitment to the values and aspirations of our drivers. With an "Ambition to Explore", Mitsubishi Motors can go anywhere. With "Drive your Ambition", Mitsubishi Motors' Drivers can go anywhere.

We invite suitable talented individuals who are result-oriented, fast-paced, committed, mature and can work as a team to join us as:

TECHNICAL CONSULTANT

(based in Shah Alam)

To supporting troubleshooting, analysis and reporting on technical and quality issue; provide technical support for service center and other related department to strengthen dealer service operations towards customer satisfaction.

Responsibilities:

-) To assist in troubleshooting on Mitsubishi Vehicle as well as to resolve customer complaint and to ensure customer vehicles in good working conditions.
-) To support and advise Service center by establishing on job training for technician and foreman. Also to provide technical information/tips/procedure for service dealers
-) Responsible for field technical support and analysis, product quality report, technical service bulletins and periodical summary reports for management, MMC and MMTh reviews
-) Investigation on defects found and product, follow up with vendors/ manufacturer on support/ corrective actions including necessary recommendation on product and or process improvement

Requirements:

-) Degree in Automotive/ Mechanical Engineering or any related discipline from recognized institutions
-) Minimum 2 years working experience in automotive after-sales
-) Possess knowledge in vehicle troubleshooting
-) Good interpersonal and communication skills
-) Willing to travel
-) Highly committed, result oriented and computer literate
-) Pleasant personality, proactive and possess good analytical thinking
-) Customer focus, highly committed and result oriented
-) Experienced working with Microsoft Office Products (Excel, PowerPoint, Word).

Interested applicants are invited to write-in, fax or email a detailed resume stating qualifications and experience, current and expected salary together with a recent passport-sized photograph to :

Human Capital Management Department
Mitsubishi Motors Malaysia Sdn. Bhd. (680028-M)
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