

Mitsubishi Motors Malaysia Sdn Bhd is a joint-venture between Mitsubishi Corporation (Japan) and Edaran Otomobil Nasional Berhad (EON).

Mitsubishi Motors Malaysia Sdn Bhd is based in Peremba Square (Shah Alam) and is the importer and distributor responsible for the import, assembly, sales and after-sales service of Mitsubishi Motors' vehicles and spare parts in Malaysia.

We invite suitable talented individuals who are result-oriented, fast-paced, committed, mature and can work as a team to join us as:

Head - Service

Responsibilities:

- Lead, plan, organize, implement and report of service operations to achieve department's goals and objectives
- Ensure efficiency of service activities through proper planning, control and effective communications with internal & external parties to achieve agreed results
- Identify, evaluate, monitor and make relevant recommendations in order to reduce, eliminate or control risk
- Implement company initiatives and customer care activities
- Ensure compliance with policies and timely delivery of management reports
- Motivate staff and ensure they are competent, committed and customer oriented
- Updates/ revise Service Operating Procedures, recommend process improvement and manage the department's operating cost

Requirements:

- Degree in Automotive/ Mechanical Engineering or any related discipline
- Minimum 5 years working experience in the automotive industry
- Possess excellent analytical thinking, leadership and organizational skills
- Highly committed and result oriented with a pleasant personality
- Good command in English and Bahasa Malaysia and computer literate

Interested applicants are invited to write-in, fax or email a detailed resume stating qualifications and experience, current and expected salary together with a recent passport-sized photograph to:

Human Resources Department

Mitsubishi Motors Malaysia Sdn. Bhd. (680028-M)

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